



COURT SERVICES & OFFENDER SUPERVISION AGENCY

VACANCY ANNOUNCEMENT

ANNOUNCEMENT NO.: OIT-06-046 (DW)(MPP)

JOB TITLE: Information Technology Specialist, GS-2210-12/13

AREA OF CONSIDERATION: Government-Wide

Open to current Federal employees serving under a career or career conditional appointment in the competitive service, ICTAP/CTAP eligibles in the local commuting area, former Federal employees with reinstatement eligibility, or persons eligible for non-competitive appointment under Special Authorities. Veterans who are preference-eligible or who have been separated from the armed forces under honorable conditions after 3 years of continuous active service may apply.

OPENING DATE: 03/29/2006

CLOSING DATE: 04/04/2006 (Applications must be received by 5:00 pm)

PROMOTION POTENTIAL: GS-13

STARTING SALARY: GS-12, \$65,048 pa; GS-13, \$77,353 pa

Information Technology Specialist, GS-2210-12/13 (one position); Court Services & Offender Supervision Agency (CSOSA); Office of Information Technology (OIT), Service Delivery; Washington, DC.

THIS VACANCY ANNOUNCEMENT MAY BE USED TO FILL FUTURE VACANCIES.

DUTIES: The incumbent performs complex technical assignments in one or more of the information technology specialty areas, such as information systems security, networking, or customer support. Performs research and analysis of information technology issues and problems that cut across functional lines, and develops solutions to integration/inoperability issues. Performs segments of special assignments that focus on designing, developing, or managing systems to meet current or future information technology requirements, or that extend, enhance, or optimize existing technology. Plans and carries out complex assignments that focus on developing or implementing OIT programs or services. Studies the best-in-class and state-of-the-art technologies to determine the feasibility of implementation in CSOSA. Recommends adoption of new technologies within CSOSA.

QUALIFICATIONS: For the GS-13 level, applicants must have 1 year of specialized experience equivalent to the GS-12 level. At the GS-12 level, applicants must have one year of specialized experience equivalent to the GS-11 level. **Specialized experience** is experience that demonstrated accomplishment of computer project assignments that required a wide range of knowledge of computer requirements and techniques pertinent to the position to be filled. This knowledge is generally

demonstrated by assignments where the applicant analyzed a number of alternative approaches in the process of advising management concerning major aspects of Automated Data Processing (ADP) system design, such as what system interrelationships must be considered, or what operating mode, system software, and/or equipment configuration is most appropriate for a given project.

Specialized experience for the GS-12 level is experience in performing research and analysis of information technology issues and problems that cut across functional lines, and experience developing solutions to integration/interoperability issues. In addition, such experience includes optimizing and integrating the installation, configuration, and maintenance of the operating environment.

Specialized experience for the GS-13 level is experience developing and interpreting policies, procedures, and strategies governing the planning and delivery of information technology services throughout an agency or company. In addition, such experience includes providing advisory services on the potential impact of new or draft legislation and regulations on planned and on-going information technology projects.

Time-in-grade restrictions apply for current Federal employees. For time-in-grade requirements, status eligibles must have one year at the GS-11 level to be eligible for the GS-12, or one year at the GS-12 level to be eligible for the GS-13 level. Status-eligible candidates must meet time-in-grade requirements within 30 calendar days of the closing date of this announcement.

EVALUATION METHODS: Your application will be evaluated according to the extent and quality of experience, education and training. If you meet the basic qualification requirements, your application/resume will be evaluated against the knowledge, skills, and abilities required for this position. This evaluation determines which candidates will be referred to the selecting official for consideration.

TO RECEIVE FULL CONSIDERATION, APPLICANTS MUST, ON A SEPARATE SHEET OF PAPER, ADDRESS EACH OF THE REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES DESCRIBED BELOW.

REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES

1. Demonstrated ability to lead technical specialists in providing Information Technology (IT) customer support services to 1000+ users at multiple physically diverse locations.
2. Demonstrated ability to develop significant technical IT project plans for IT customer service and lead their implementation through staff-level technical specialists.
3. Knowledge of methods and practices for troubleshooting desktop and notebook computers, Blackberry Personal Digital Assistants (PDAs) and their operating systems, and experience with recovering, adjusting, modifying, and improving IT systems to correct deficiencies.
4. Knowledge of IT hardware and software, experience installing and maintaining desktop and notebook computers, Microsoft operating systems, and office suites, and experience administering and maintaining ancillary equipment (e.g., printers).

In addition to submitting your application/resume, YOU MUST address your experience and/or education related to the KSAs described above, giving specific examples ON A SHEET OF PAPER THAT IS SEPARATE FROM YOUR APPLICATION/RESUME. Address each of the KSAs separately and explain how your experience, education, training, and self-development activities relate to each KSA. Your qualification rating will be based on the evaluation of your experience and education as they relate to the qualification requirements and KSAs listed above. You must also provide detailed evidence of the KSAs in your application/resume in the form of clear, concise examples showing the level of accomplishment and degree of responsibility.

HOW TO APPLY: Interested applicants may submit a resume, the Optional Application for Federal Employment (OF-612), or any other written format you choose to describe your job-related qualifications. Whatever you submit, you must include the information cited in the Office of Personnel Management's (OPM) brochure, 'Applying For A Federal Job' (OF-510). A copy of the brochure (OF-510) and OF-612 can be obtained by contacting your local personnel office, through the USAJOBS web site at <http://www.usajobs.opm.gov/faqs.asp>, or by requesting the forms through OPM's self-service phone system at (478) 757-3000 or TDD (478) 744-2299.

Status applicants (those having career or career-conditional appointments): If you also wish to be considered under Competitive (non-status) procedures, please submit another application under vacancy announcement **OIT-06-045 (DW) (DEU)**.

Status applicants must submit a copy of their latest SF-50 and a copy of their performance appraisal dated within the last 12 months.

Veterans: Veterans must submit their DD-214 and all supporting documents as proof of their Veterans Employment Opportunity Act (VEOA) eligibility to be considered for this position.

CTAP and ICTAP: If you are an eligible Career Transition Assistance Program (CTAP) or Interagency Career Transition Assistance Program (ICTAP) applicant, you may apply for special selection over other applicants for this position. Individuals who have special priority selection rights under the CTAP or the ICTAP must be well qualified for the position. To be well qualified, applicants must satisfy all qualification requirements for the vacant position and meet the mid-level of the crediting plan for all factors or the established cutoff score. CTAP/ICTAP eligibles must submit one of the following as proof of eligibility for the special selection priority: a separation notice; a "Notice of Personnel Action" (SF-50) documenting separation; an agency certification that you cannot be placed after injury compensation has been terminated; an OPM notification that your disability annuity has been terminated; OR a Military Department or National Guard Bureau notification that you are retired under 5 U.S.C. § 8337(h) or § 8456.

Applications and all required documents must be received by 5:00 p.m. EDT on the closing date.

Mailing Address and Contact: All documents must be submitted to: Court Services and Offender Supervision Agency, Office of Human Resources, 808 17th Street, NW, Suite 820, Washington, D.C. 20006. For additional information on this position contact Dierdre Williams on (202) 220-5609 or **TTY (202) 220-5474**. Applications must be **received** by 5:00 p.m. EDT on the closing date.

Email Address: Applicants may submit applications via email to: CSOSAjobs@CSOSA.gov.

Fax Number: Applicants may submit documents via facsimile to: (202) 220-5615.

OTHER INFORMATION:

Agency Background Information: The National Capital Revitalization and Self-Government Improvement Act of 1997 established the Court Services and Offender Supervision Agency as a Federal agency on August 5, 2000.

Selective Service Registration: As a condition of employment, all male applicants born after December 31, 1959, must have registered for the selective service. If selected for this position, the applicant must sign a statement certifying his registration, or the applicant must demonstrate exempt status under the Selective Service Law.

Relocation Expenses: Relocation expenses are not authorized.

Probationary Period: Initial appointment may require completion of a one-year probationary period.

Security Check: A background security investigation will be required for all new hires. Appointment will be subject to the applicant's successful completion of a background security investigation, drug testing and favorable adjudication. Failure to successfully meet these requirements will be grounds for termination.

Drug Testing: Appointment may be subject to random drug testing after selection.

Direct Deposit: All Federal employees are required to have Federal salary payments directly deposited into a financial institution of their choosing.

REASONABLE ACCOMMODATIONS: Court Services and Offender Supervision Agency welcomes and encourages applications from persons with physical and mental disabilities and will reasonably accommodate those needs. If you need a reasonable accommodation for any part of the application and hiring process, please notify the CSOSA Office of Human Resources. The decision on granting reasonable accommodation will be made on a case-by-case basis. The Agency is firmly committed to satisfying its affirmative obligations under the Rehabilitation Act of 1973, to ensure that persons with disabilities have every opportunity to be hired and advanced on the basis of merit within the Court Services and Offender Supervision Agency.

EQUAL OPPORTUNITY EMPLOYER: Except where otherwise provided by law, there will be no discrimination because of color, race, religion, national origin, politics, marital status, disability, age, sex, sexual orientation, membership in an employee organization, or on the basis of personal favoritism.

CSOSA is an Equal Opportunity Employer.